LEFTURN

LEGAL & COMPLIANCE

Privacy Policy

What personal information LEFTURN collects, why, who it is shared with, how long it is kept and how to access or correct it.

Effective November 27, 2026 | Version 1.0 | LEFTURN INC. · Ontario Corporation Number 5002593

IN SHORT

- We collect only what we need to run your account, deliver services, take payments and keep the platform secure.
- We never ask for your trading or prop firm passwords, banking access or government ID for routine onboarding.
- We do not sell your personal information or use it for third-party advertising.
- You can ask to see, correct or delete your information at any time.

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01 Who we are

This policy explains how LEFTURN Inc. ("LEFTURN", "we") handles personal information on manage.forex, master.manage.forex (the client and trader portal), the LEFTURN Academy, our chat assistant, our emails and WhatsApp, and our trading software. LEFTURN is based in Toronto, Ontario, Canada, and handles personal information in line with Canada's Personal Information Protection and Electronic Documents Act (PIPEDA) and other laws that apply.

02 What we collect

- **Account details:** name, email address, phone or WhatsApp number, country and city, username, password (stored only as a secure hash) and your preferences.
- **Trading account details:** prop firm or broker name, platform, account number, account size and type, and the rules you enter. Never your trading password.
- **Trading data from our software:** once connected, the Expert Advisor or Copier sends account information such as balance, equity, open positions, pending orders, closed trades, drawdown and connection status.
- **Payments:** the service or tokens bought, amounts, payment method, payment confirmations you upload, invoices, and payout confirmations you provide for performance fees. We do not store card numbers or banking credentials.
- **Communications:** messages with our team, support requests, chat conversations with the website assistant, emails and WhatsApp messages.
- **Marketplace and trader content:** for traders, profile details, published trade plans, chart images, statements and performance records you choose to share.
- **Website and device data:** pages viewed, referring site, device type, browser, IP address and the information described in our Cookie Policy.

We do not ask for passports, driver's licences, Social Insurance or Social Security Numbers, one-time passcodes, wallet recovery phrases or login credentials as part of routine onboarding. If anyone claiming to be LEFTURN asks for them, do not send them.

03 Why we use it

- To create and run your account and deliver the services you choose, including copying trades and showing your dashboard.
- To process payments, issue invoices and calculate performance fees and token balances.
- To answer questions and provide support, including through our chat assistant.
- To send service messages: setup steps, renewals, expiries, trade plan and order alerts, security notices and changes to our terms.
- To keep the platform secure, prevent fraud and abuse, and fix problems.
- To meet legal, tax, accounting and sanctions obligations.
- With your consent, to send news and offers. You can unsubscribe at any time.

04 Consent

By creating an account or using our services you consent to the uses described here. Where we rely on implied consent, we only use information in ways you would reasonably expect. You can withdraw consent at any time, subject to legal or contractual restrictions; some services cannot run without the information they need.

05 Who we share it with

We share personal information only as needed to provide the service, and we require service providers to protect it. These include:

- Hosting and server providers that run our website, portal and trading software.
- Email and messaging providers, including WhatsApp Business (Meta), for the messages you exchange with us.
- AI providers, such as OpenAI, that process the text of chat questions and trade plan content to generate answers and descriptions. We do not send them your passwords or payment details.
- Payment providers that process your payments.
- Marketplace traders you subscribe to receive only what is needed to run the subscription. Your name, email and account details are not published.
- Professional advisers, and authorities where the law requires it.

We do not sell personal information. If LEFTURN's business is reorganized or sold, information may transfer to the new operator under this policy.

06 Where it is stored

Our service providers may store and process information in Canada, the United States and other countries. Information held outside Canada is subject to the laws of that country and may be accessible to its authorities. We use providers with appropriate safeguards.

07 How long we keep it

We keep personal information while your account is open and for as long as needed for the purposes above. Invoices, payment and tax records are kept for the periods required by law, typically up to seven years. When information is no longer needed, we delete it or make it anonymous.

08 How we protect it

We use encrypted connections, hashed passwords, access controls, separate administrative access, monitoring and regular backups. No system is completely secure, so please use a strong unique password, keep your email account secure and tell us immediately if you suspect unauthorized access.

09 Your rights

You can ask to access the personal information we hold about you, correct it, or delete it, and ask how it has been used and shared. We will respond within 30 days. We may need to confirm your identity first, and some information may have to be kept for legal reasons. If you are not satisfied with our answer, you can contact the Office of the Privacy Commissioner of Canada (priv.gc.ca).

10 Children

Our services are for adults only. We do not knowingly collect information from anyone under 18 or the age of majority where they live.

11 Changes and contact

We will post any changes here with a new date, and tell account holders about material changes. Send privacy requests to our Privacy Officer at support@manage.forex with "Privacy request" in the subject.

QUESTIONS

Email support@manage.forex or info@manage.forex, or message us on WhatsApp at +1-437-533-0073. LEFTURN INC. · Ontario Corporation Number 5002593 · Toronto, Ontario, Canada. Verify our registration at ontario.ca/page/ontario-business-registry or see manage.forex/corporate-information. Only contact us through manage.forex or the details above; we will never ask for your passwords.

This document forms part of the terms of using LEFTURN, together with the Master Service Agreement (manage.forex/LEFTURN_Master_Service_Agreement.pdf). If they differ, the Master Service Agreement and your accepted service order apply. Trading involves risk. © 2018–2026 LEFTURN INC. All rights reserved.